

Comtronic Computer, Inc.
ENERMAX RMA NUMBER REQUEST FORM – REPAIR/REPLACEMENT

Office Use	
RMA Number	

Please fill out this form as complete and as clearly as possible:

Customer Name/Code: _____
 Contact: _____
 Phone Number: _____
 Fax Number: _____
 Customer Address: _____
 City: _____
 Province: _____ Postal Code: _____
 Email Address: _____

Enermax Model #	Item Description	Qty.	Invoice #:	Serial #:	Problem Description:

Please read carefully, include copy of original invoice and fax completed form to address below

The RMA number is valid for only 30 days from the date issued. A new RMA number is required if period exceeds 30 days. The RMA number is valid only for items originally listed in the request forms. The items are tested only for the problems listed in the RMA form, so please describe the problem clearly. "Dead on Arrival" must be reported within 72 hours of receipt. Any physical damage or re-work done to the product or defacing labels on parts & components voids warranty. Please be sure to include all accessories including software and hardware in its original condition/packing. Please print RMA number legibly on top of the package, package w/o RMA number will not be accepted. All shortcomings, discrepancies, short-shipment etc. should be brought to the notice of Comtronic Computers within a period of 2 days from the date of the receipt; Comtronic will not be responsible, or liable thereafter in respect of this RMA. Shipment must be prepaid, collect shipments will be refused.

Once you have fully read, understood and agree with the rules above please sign below:

Customer Signature: _____
Date: _____

Enermax Repair Depot Location:

Comtronic Computer Inc.
 30 Kinneer Court, Unit #1, Richmond Hill, ON L4B 1K8
 Tel (905) 881-3606 Fax (905) 881-6893